

It's all about performance.

» AUTOMOTIVE WINDOW FILMS

# Clearshield® Pro- Limited 7 Year Automotive Warranty

Thank you for choosing Solar Gard® Clearshield® Pro paint protection film from Saint-Gobain Solar Gard LLC, (hereinafter referred to as SGSG). In the unlikely event that the Clearshield Pro paint protection film you have purchased should experience yellowing, cracking, crazing, bubbling, peeling, delamination, adhesive failure, or any other failure due to manufacturer's defect, SGSG will provide replacement Clearshield Pro paint protection film and reasonable labor charges to an authorized warranty servicing dealer. Dealer warranty claim payments are limited to the amount set forth in the Clearshield Pro dealer warranty claims pay out schedule.

This warranty applies to the independent Clearshield Pro dealer who purchases the film from SGSG or who sells the film and/or any individual, company, business or entity that purchased the film from an independent Clearshield Pro dealer. To facilitate warranty claims, Sections "A" through "C" of this document should be completed in a timely manner by the dealer and customer at the time of film purchase. CUSTOMER SHOULD RETAIN THIS COMPLETED DOCUMENT WITH PROOF OF PURCHASE.

## » SCOPE OF COVERAGE

This limited 7-year warranty period begins on the date the Clearshield Pro paint protection film was installed and coverage is non-transferable. SGSG shall not be liable for any loss, damage, expense or cost caused or partially caused through:

- 1) Improper film installation, improper film application, improper film care, cleaning, or abuse;
- 2) The quality of the installation performed by the independent Clearshield Pro dealer;
- 3) Non-automotive applications and non-complying film uses; and
- 4) Any other acts, occurrences, defects, faults or damages not associated with the manufacture of Clearshield Pro paint protection film.

This warranty is applicable only to Clearshield Pro paint protection film installed on automotive applications in the United States and does not include coverage for any paint finish damage and/or any damage to the film caused by road debris, abrasion and/or scratching.

## » HOW TO MAKE A WARRANTY CLAIM

Prior to having the warranty claim work done by the independent Clearshield Pro dealer, all warranty claims must be approved by SGSG. All payments for warranty service will be made to the independent Clearshield Pro dealer who has been authorized by SGSG to perform the warranty service pursuant to the terms identified in this document. SGSG reserves the right to approve the independent Clearshield Pro dealer who will perform the warranty service. To make a warranty service claim it is important to follow these steps:

- 1) All warranty claims must be approved by SGSG prior to commencement of any warranty service for manufacturer's defects.
- 2) Contact your original installing Clearshield Pro dealer to initiate a warranty service claim. If your original installing dealer is not accessible, you may contact the Warranty Service Department at 877-273-4364 or by mail: Solar Gard, 4540 Viewridge Avenue, San Diego, CA 92123.
- 3) To process a warranty claim SGSG needs the following:
  - a) Original warranty certificate, or the detailed information contained in it; and,
  - b) Proof of purchase from the installing Clearshield Pro dealer.

THIS INFORMATION IS BEST PROVIDED BY KEEPING A COPY OF YOUR ORIGINAL INVOICE (RECEIPT) ATTACHED TO YOUR ORIGINAL CLEARSHIELD PRO WARRANTY CERTIFICATE.

## » CLEANING & MAINTENANCE

Do not wash or wax your vehicle until **3 days** after Clearshield Pro has been installed. Then, normal washing and waxing is recommended.

## » CUSTOMER PLEASE NOTE

In the event that you may ever need to process a Clearshield Pro paint protection film warranty claim, SGSG will need the information contained in Sections "A" through "C" of this document. Please review the document and be sure it is completed by the Clearshield Pro dealer and by you, the customer. WARRANTIES THAT ARE NOT LEGIBLE AND/OR PROVIDE INCOMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS.

## LIMITATION OF LIABILITY

THIS LIMITED WARRANTY CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY SGSG AND IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ANY OTHER EXPRESSED OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, EXCEPT TO THE EXTENT THAT APPLICABLE LAW PROHIBITS THE LIMITATION, EXCLUSION OR DISCLAIMER OR ANY SUCH IMPLIED WARRANTIES, REMEDIES OR AGREEMENTS.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG'S SOLE AND EXCLUSIVE OBLIGATION IS TO PROVIDE REPLACEMENT FILM AND PAY FOR REPLACEMENT LABOR SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY. IN NO EVENT SHALL SGSG'S TOTAL LIABILITY ARISING OUT OF THIS LIMITED WARRANTY EXCEED THE COST OF REPLACEMENT PRODUCT AND THE REPLACEMENT LABOR.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE CLEARSHIELD PAINT PROTECTION FILM, INCLUDING BUT NOT LIMITED TO, ANY PROPERTY DAMAGE, THE QUALITY OF THE FILM, THE USE OF THE FILM, ANY DEFECT IN THE FILM OR ANY FAILURE OF THE FILM TO PERFORM AS REPRESENTED OR EXPECTED. SGSG IS NOT LIABLE FOR ANY PAINT FINISH DAMAGE.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. ALSO SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. IN THESE JURISDICTIONS THE ABOVE-IDENTIFIED LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY DEPENDING ON THE STATE OR PROVINCE YOU LIVE IN. THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

WARRANTY CERTIFICATES THAT ARE NOT LEGIBLE AND/OR PROVIDING INCOMPLETE INFORMATION MAY DELAY PROCESSING OR WARRANTY CLAIMS

### » A - DEALER INFORMATION

Installation Date \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Business Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_ Dealer's Signature \_\_\_\_\_

### » B - CUSTOMER INFORMATION

Vehicle Owner's Name \_\_\_\_\_

Auto Dealership Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Day Phone \_\_\_\_\_ Dealer's Signature \_\_\_\_\_

### » C - VEHICLE INFORMATION

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

VIN # (Last 6 digits) \_\_\_\_\_

Mileage \_\_\_\_\_

DEALER STAMP BOX

WHITE: Customer YELLOW: Dealer

SK0343CSP 02/14 • © Copyright 2014, Saint-Gobain Performance Plastics Corporation and/or its affiliates • All Rights Reserved • www.solargard.com

