

Solar Gard® Armorcoat® Safety and Security Window Films
 Limited Residential or Commercial Architectural Product Warranty



1. DEALER: Please check as applicable:

Residential use; or Commercial use

DEALER: Please initial the box of the film type purchased where indicated and complete the thickness for the film where indicated:

	Stainless Steel	LX	Solar Bronze	Silver	Clear
Dealer Initial Appropriate Box:					
Residential Warranty Period:	12 years	16 years	12 years	12 years	12 years
Commercial Warranty Period:	12 years	16 years	12 years	12 years	12 years
Thickness of Film:					
Warranted against excessive or unusual change of colour:	Yes	Yes	Yes	Yes	Yes

DEALER: If Solar Gard residential or commercial Outside Weatherable Films (OSW), initial the box of the film type purchased where indicated:

	Sentinel™ OSW	Sentinel™ Plus OSW
Dealer Initial Appropriate Box:		
Vertical Application Warranty Period:	5 years	7 years
Horizontal Application Warranty Period:	3 years	5 years
Warranted against excessive or unusual change of colour:	Yes	Yes

DEALER: Please complete as applicable (if Outside Weatherable Films (OSW)):

Horizontal m²/Feet²: _____ Vertical m²/Feet²: _____

2. Warranty Coverage: Saint-Gobain Solar Gard NV ("SGSG") warrants all SGSG Solar Gard® Armorcoat® safety and security films (as listed above, the "Product(s)") against adhesive failure, bubbling, cracking/crazing, delamination, demetallization, peeling, or other manufacturer's defect; provided and on the condition that the Products were properly sold and installed on an appropriate glass surface by an authorised dealer (confirmation is available from your local Solar Gard service centre) in accordance with all recommended installation procedures, and subject to the conditions described

below in the "Not Covered by Warranty" section 7. In addition, all Products are warranted against excessive or unusual change of color.

3. Covered Persons/Companies: This warranty is provided and applies only to consumer who originally purchased the Product from a SGSG window film distributor or dealer. **This warranty is not transferable. This warranty is the sole and exclusive warranty provided by SGSG to the persons and entities described above for the Products purchased.**

4. Warranty Period: This warranty coverage begins on the date the Product was installed and extends for the time period applicable for the particular Product as indicated in the applicable box in Section 1 above.

5. Limitations: THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY SGSG FOR THE PRODUCT PURCHASED. THIS WARRANTY IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG'S SOLE AND EXCLUSIVE OBLIGATION IS TO PROVIDE REPLACEMENT FILM AND PAY FOR REPLACEMENT LABOUR SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY; PROVIDED, THAT IF THE SAME PRODUCT IS NOT AVAILABLE SGSG MAY REPLACE WITH A SIMILAR PRODUCT AT ITS SOLE DISCRETION.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, LEGAL FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM AS REPRESENTED OR EXPECTED AND WHETHER ARISING IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT PRODUCTS LIABILITY, TORT, OR OTHERWISE. SGSG DOES NOT ASSUME LIABILITY FOR ANY WARRANTY, LOSS OR DAMAGE OTHER THAN AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. SGSG IS NOT LIABLE FOR ANY LOSSES OR DAMAGES RELATED TO OR INVOLVING GLASS BREAKAGE.

NEVERTHELESS, NOTHING IN THIS WARRANTY PURPORTS TO EXCLUDE SGSG'S LIABILITY FOR PERSONAL INJURY OR DEATH CAUSED BY SGSG'S NEGLIGENCE.

SGSG will provide replacement Product and reasonable labour charges not to exceed the percentage of the amount of the original invoice, equal to the percentage of Product replaced. For purposes of this warranty, the original invoice amount includes the price of the Product and installation labour paid at the time of the initial installation.

A CUSTOMER INFORMATION

Name/Company name: _____
 Title: _____
 Address: _____
 City: _____ County: _____ Postal code: _____
 Telephone number: _____ Email: _____

B DEALER INFORMATION

Name/Company name: _____
 Name of installer (and Customer number, if applicable): _____
 Address: _____
 City: _____ State: _____ Post code: _____
 Telephone number: _____ Email: _____

C PRODUCT INSTALLATION INFORMATION

	Clear single pane	Clear insulated glass (IG) unit	Tinted/reflective single pane	Tinted/reflective insulated glass (IG) unit	Low-E insulated glass (IG) unit	Other
North film type: _____ m ² /Feet ² : _____ Roll #: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South film type: _____ m ² /Feet ² : _____ Roll #: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
East film type: _____ m ² /Feet ² : _____ Roll #: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
West film type: _____ m ² /Feet ² : _____ Roll #: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Misc. film type: _____ m ² /Feet ² : _____ Roll #: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If additional space is needed, contact the Warranty Service Department.

If applicable, Please insert Film-to-Glass Tracking Number (located at the bottom right corner of the approved Film-to-Glass Application Checklist): _____

E INVOICE AMOUNT

Total Invoice (exclude tax): _____
 Sales tax: _____
 Total: _____

I hereby acknowledge that I have read and agreed to the terms and conditions of this warranty overleaf. I acknowledge that this warranty is not valid unless signed below.
 Customer signature: _____ Date: _____
 Installer signature: _____ Date: _____
Retain this completed document with proof of purchase in your records.

SGSG's total liability, whether for breach of contract, warranty, negligence, strict products liability or commission of any other tort, violation of any statute, regulation or ordinance, or otherwise, is limited to the purchase price of the particular Product sold under this warranty as stated on the original invoice.

6. CUSTOMER AND DEALER PLEASE NOTE: The information must be completed by the dealer (and the customer) at the time of installation of the Product in order to make a warranty claim at a later date. PLEASE PRINT CLEARLY. WARRANTIES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS AND/OR RESULT IN THEIR DENIAL.

In the event that it is necessary to replace defective film, any such replacement will not extend the duration of this warranty coverage. SGSG reserves the right to approve the warranty repair service provider who will perform the warranty claim service. All warranty claim payments will be made to the warranty repair service provider who has been authorised by SGSG to perform the warranty service pursuant to the terms of this warranty.

DO NOT CLEAN THE FILM FOR 30 DAYS AFTER INSTALLATION. SEE THE CARE AND MAINTENANCE INSTRUCTIONS FOR THE PRODUCT AT <http://www.solargard.com/UK/window-films/resources>.

Oral or written statements by any party other than in this warranty should not be relied upon by you, and are not part of this warranty. NO OTHER PERSON OR ENTITY, INCLUDING THE DEALER OR DISTRIBUTOR, HAS ANY AUTHORITY OR POWER TO MODIFY OR EXTEND THIS WARRANTY.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG.

It is recommended for installations greater than 230 m²/2,500 ft² that you complete a film to glass checklist (SK0322INT).

Solar Gard recommends edge sealant for installations that are within 6 miles or 10 kilometers of the ocean or other large body of water for Sterling and LX products.

7. Not Covered by Warranty: This warranty is voided by, and SGSG does not cover and hereby disclaims all liability for any loss, damage, expense or cost, resulting from any one or more of the following:

1. Installation of the Product whether or not performed by a dealer; or
2. Damage to the Product from the hanging or suspension of weight on it e.g., a suction cup; or
3. Improper film-to-glass applications, improper film-care or cleaning including, without limitation, failure to follow care instructions; or
4. Product abuse; or
5. Normal wear of the Product; or
6. Failure of the foundation, the movement of the wall, or settlement of the building in or on which the Product is installed; or Falling objects, scraping or damage to any part of the Product; or
7. Contact with or exposure to chemicals or foreign substances of a corrosive nature; or
8. Earthquakes, tornadoes, hurricanes or other acts of God, explosions, fires, riots or similar disturbances, or theft or break in; or
9. Non-conforming applications and non-complying film uses; or
10. Fading or color change of furnishings, draperies or interior items (the nature of fabrics and dyes can contribute to fading); or
11. The Product has not been properly edge sealed using an approved edge sealant per Technical Bulletin: Outside Weatherable Film Installation (PDF250SG6AUK); or
12. The LX film has not been properly edge sealed using SGSG's approved edge sealant is required for all architectural applications of LX (PDF0256ASGINT); or
13. Safety claims made by dealers or installers; or
14. Application of the Product on spandrel glass that has been painted, coated with ceramic frit, coated with film, or any other opaque material applied to the surface of the glass; or

15. Any other acts, occurrences, defects, faults or damages not caused by SGSG, such as, but not limited to, the quality or workmanship of the glass or insulated glass (IG) unit(s).
16. Failure to properly edge seal any repair or replacement of Product that was made due to edge corrosion.

All windows of a building or facility that are covered in window film must have SGSG window film installed on them, if other brand window films have been used in the same building or facility warranty coverage hereunder is not available unless at the time of installation of the SGSG window film a Window Schedule (Catalog PDF0326WSSG) is completed and attached to the warranty by the installer.

SGSG is not liable for any loss, damage, expense or cost, resulting from safety performance claims made by dealers or installers regarding the Product. Proper installation for the consumer's particular requirements is the responsibility of the installing dealer. SGSG does not warrant the Product against any glass related injury.

This Product is to be used in compliance with all applicable laws, statutes, rules, regulations and ordinances ("Laws") of the applicable country, state, province or local jurisdiction. **FAILURE TO COMPLY WITH SUCH LAWS VOIDS THE WARRANTY. IT IS THE CONSUMER'S RESPONSIBILITY TO COMPLY WITH ALL APPLICABLE LAWS AND REGULATIONS.**

8. To Make a Warranty Claim: SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected window before approving a claim. All payments for warranty service will be made to the independent window film dealer who has been authorized by SGSG to perform the warranty service pursuant to the terms identified in this document. SGSG reserves the right to approve the independent window film dealer who will perform the warranty service. To make a warranty service claim, it is required that the following steps be followed:

1. Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible visit Solar Gard, at www.solargard.com/uk or you may contact the Warranty Service Department at Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard Contact address: Karreweg 18 • Zulte 9870 • Belgium Tel: +44 1905 640400 • Email: solargarduk@saint-gobain.com
2. In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
 - A) A copy of this fully completed Warranty agreement.**
 - B) Proof of purchase from the installing dealer. This information is best provided by keeping a copy of your proof of purchase invoice/receipt attached to your warranty agreement.**
3. The authorized warranty repair service provider shall submit these materials to SGSG who will authorise the warranty service provider to perform the warranty repair service in case of eligibility of the product to warranty with regard to the terms of this warranty agreement. The warranty service provider must wait for the written pre-approval from SGSG before beginning the warranty repair service.
4. Upon completion of the warranty repair service, the consumer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
5. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
6. All warranty repair claim forms must be submitted to SGSG by the authorised warranty repair service provider within forty-five (45) days of completion of the warranty work.

For additional warranty claim questions contact:
Warranty Service Department
Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard
HQ: Avenue Einstein 6 • 1300 Wavre • Belgium
Contact address: Karreweg 18 • Zulte 9870 • Belgium
Postbus 3223 • NL-4800 DE Breda
Tel: +44 1905 640400 • Email: solargarduk@saint-gobain.com