

Limited Transferable Automotive Warranty Plus



1. DEALER: Please initial the box of the film type purchased where indicated:

	Ultra Performance/ Plus	Quantum®	HP Supreme	NR Supreme	Galaxie™	HP Charcoal	HP Smoke® Plus	NR Charcoal	NR Smoke® Plus	UltraGard UV™
Dealer Initial Appropriate Box:										
Warranty Period:	10 years	10 years	10 years	10 years	10 years	7 years	5 years	5 years	7 years	5 years
Warranted against demetallization:	No	Yes	Yes	No	No	Yes	Yes	No	No	No
Warranted against excessive or unusual change of color:	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes

2. Warranty Coverage: Saint-Gobain Solar Gard UK Ltd, ("SGSG") warrants all SGSG window film (listed above, the "Products") against adhesive failure, bubbling, cracking/crazing, delamination, peeling, or other manufacturer's defect; provided and on the condition that the Products were properly sold and installed on an appropriate automobile glass surface by an authorised dealer (confirmation is available from your local Solar Gard service centre) in accordance with all recommended installation procedures, and subject to the conditions described below in the "Not Covered by Warranty" section 6.

3. Additional Warranty for Certain Products: SGSG also warrants the Quantum, HP Supreme, HP Charcoal and HP Smoke Plus Product against demetallization for the period of the applicable warranty coverage. No warranty against demetallization is provided for the Ultra Performance, NR Supreme, Galaxie, NR Charcoal, and NR Smoke Plus Products.

SGSG also warrants Ultra Performance, Quantum, HP Supreme, NR Supreme and Galaxie Products against excessive or unusual change of colour for the period of the applicable warranty coverage. However, no such warranty is provided for HP Charcoal, HP Smoke Plus, NR Charcoal, and NR Smoke Plus Products.

4. Covered Persons/Companies: This warranty is provided and applies only to the registered owner of the automobile at the time the Product was installed. This warranty is the sole and exclusive warranty provided by SGSG to the persons and entities described above for the Products purchased.

5. Warranty Period: This warranty coverage begins on the date the Product was installed and extends for the period of time applicable for the particular Product as indicated in the applicable box in section 1 above. This warranty terminates upon any sale of the automobile.

6. Not Covered by Warranty: This warranty is voided by, and SGSG does not cover and hereby disclaims all liability for any loss, damage, expense or cost, resulting from any one or more of the following:

1. Installation of the Product whether or not performed by dealer; or
2. Improper product care, maintenance or cleaning; or
3. Product abuse; or
4. Glass breakage; or
5. Non-automotive applications and/or non-complying film uses; or
6. Any other acts, occurrences, defects, faults or damages not caused by SGSG.

THIS WARRANTY ONLY APPLIES TO PRODUCT INSTALLED IN THE UNITED KINGDOM.

This Product is to be used in compliance with all applicable laws, statutes, rules, regulations and ordinances ("Laws") of the applicable country, state, province or local jurisdiction including, without limitation, tinted window Laws. FAILURE TO COMPLY WITH SUCH LAWS VOIDS THE WARRANTY. IT IS THE AUTOMOBILE'S OWNER'S RESPONSIBILITY TO COMPLY WITH ALL APPLICABLE LAWS.

7. Limitations: THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY SGSG FOR THE PRODUCT PURCHASED. THIS WARRANTY IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG'S SOLE AND EXCLUSIVE OBLIGATION IS TO PROVIDE REPLACEMENT PRODUCT AND PAY FOR REPLACEMENT LABOUR; SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY; PROVIDED, THAT IF THE SAME PRODUCT IS NOT AVAILABLE SGSG MAY REPLACE WITH A SIMILAR PRODUCT AT ITS SOLE DISCRETION.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, LEGAL FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE PRODUCT OR ANY FAILURE OF THE PRODUCT TO PERFORM AS REPRESENTED OR EXPECTED AND WHETHER ARISING IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT PRODUCTS LIABILITY, TORT, OR OTHERWISE. SGSG DOES NOT ASSUME LIABILITY FOR ANY WARRANTY, LOSS OR DAMAGE OTHER THAN AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. SGSG IS NOT LIABLE FOR ANY LOSSES OR DAMAGES RELATED TO OR INVOLVING GLASS BREAKAGE.

NOTHING IN THIS WARRANTY PURPORTS TO EXCLUDE SGSG'S LIABILITY FOR PERSONAL INJURY OR DEATH CAUSED BY SGSG'S NEGLIGENCE.

A CUSTOMER INFORMATION

Name: _____

Address: _____

City: _____ Country: _____ Postal Code: _____

Tephone number: _____ Daytime telephone: _____

B DEALER INFORMATION

Name/Company name: _____

Address: _____

Address: _____

City: _____ Country: _____ Postal Code: _____

Telephone number: _____

E INVOICE AMOUNT

Total Invoice (exclude tax): _____

Sales tax: _____

Total: _____

I hereby acknowledge that I have read the terms of this warranty, and I agree to the terms and conditions of this warranty. I acknowledge that this warranty is not valid unless signed below.

Customer signature: _____ Date: _____

Dealer signature: _____ Date: _____

Retain this completed document with proof of purchase in your records.

C PRODUCT INSTALLATION INFORMATION

Film Location/Type:

☐ Sunstrip _____ ☐ Front side windows _____

☐ Rear side windows _____ ☐ Back window _____

☐ Miscellaneous _____

Roll Number: _____

Date of installation: _____

D AUTOMOBILE INFORMATION

Make: _____ Model: _____

Year: _____ VIN # (last 6 digits): _____

SGSG will provide replacement film and reasonable labour charges not to exceed the combined amount of the Product price and installation cost as stated on the original invoice. Payment of labour for partial window film replacement will be prorated based on the amount of defective film replaced and the amount charged for installation as stated in the original invoice.

SGSG's total liability, whether for breach of contract, warranty, negligence, strict products liability, or commission of any other tort, violation of any statute, regulation, or ordinance, or otherwise, is limited to the purchase price of the particular Product sold under this warranty as stated on the original invoice.

In the event that it is necessary to replace defective film, any such replacement will not extend the duration of this warranty coverage. SGSG reserves the right to approve the warranty repair service provider who will perform the warranty claim service. All warranty claim payments will be made to the warranty repair service provider who has been authorised by SGSG to perform the warranty service pursuant to the terms of this warranty.

Oral or written statements by any party other than in this warranty should not be relied upon by you, and are not part of this warranty. NO OTHER PERSON OR ENTITY, INCLUDING THE DEALER, HAS ANY AUTHORITY OR POWER TO MODIFY OR EXTEND THIS WARRANTY.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG.

8. Customer and dealer please note: The information must be completed by the dealer (and the customer) at the time of installation of the Product in order to make a warranty claim at a later date. PLEASE PRINT CLEARLY. WARRANTIES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS AND/OR RESULT IN THEIR DENIAL.

FOR PROPER CARE AND MAINTENANCE, SEE THE CARE AND MAINTENANCE INSTRUCTIONS FOR THE PRODUCT AT <http://www.solargard.com/uk/trade-resources/>.

9. To Make a Warranty Claim: SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected window before approving a claim. To make a warranty service claim, it is required that the following steps be followed:

1. Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, visit Solar Gard, at www.solargard.com/uk or contact the Warranty Service Department at Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard
Contact address: Karreweg 18 • Zulte 9870 • Belgium
Tel: +44 1905 640400 • Email: solargarduk@saint-gobain.com
2. In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
 - a) A copy of this fully completed Warranty agreement.
 - b) Proof of purchase from the installing dealer. This information is best provided by keeping a copy of your proof of purchase invoice/receipt attached to your warranty agreement.
3. The authorized warranty repair service provider shall submit these materials to SGSG who will authorise the warranty service provider to perform the warranty repair service in case of eligibility of the product to warranty with regard to the terms of this warranty agreement. The warranty service provider must obtain written pre-approval from SGSG before beginning the warranty repair service.
4. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
5. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
6. All warranty repair claim forms must be submitted to SGSG by the authorised warranty repair service provider within forty-five (45) days of completion of the warranty work.

For additional warranty claim questions contact:
Warranty Service Department
Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard
HQ: Avenue Einstein 6 • 1300 Wavre • Belgium
Contact address: Karreweg 18 • Zulte 9870 • Belgium
Postbus 3223 • NL-4800 DE Breda
Tel: +44 1905 640400 • Email: solargarduk@saint-gobain.com