

It's all about performance.

» AUTOMOTIVE WINDOW FILMS

Clearshield® Pro - Limited 5 Year Automotive Warranty

Thank you for choosing Solar Gard® Clearshield® Pro paint protection film from Saint-Gobain Solar Gard NV, (hereinafter referred to as SGSG). In the unlikely event that the Clearshield Pro paint protection film you have purchased should experience yellowing, cracking, crazing, bubbling, peeling, delamination, adhesive failure, or any other failure due to manufacturer's defect, SGSG will provide replacement Clearshield Pro paint protection film and reasonable labour charges to an authorised warranty servicing dealer. Not to exceed the combined amount of the Product price and installation cost as stated on the original invoice. Payment of labor for partial paint protection film replacement will be prorated based on the amount of defective film replaced and the amount charged for installation as stated in the original invoice. Dealer warranty claim payments are limited to the amount set forth in the Clearshield Pro dealer warranty claims pay out schedule. In the event that it is necessary to replace defective film, any such replacement will not extend the duration of this warranty coverage. This warranty applies any individual, company, business or entity that purchased the film from an independent Clearshield Pro dealer (confirmation is available from your local Solar Gard service centre).

» SCOPE OF COVERAGE

This limited 5-year warranty period begins on the date the Clearshield Pro paint protection film was installed and coverage is non-transferable and terminates on the sale of the vehicle. SGSG shall not be liable for any loss, damage, expense or cost caused or partially caused through:

- 1) Improper film installation, improper film application, improper film care, cleaning, or abuse;
- 2) The quality of the installation performed by the independent Clearshield Pro dealer;
- 3) Non-automotive applications and non-complying film uses; and
- 4) Any other acts, occurrences, defects, faults or damages not associated with the manufacture of Clearshield Pro paint protection film.

This warranty is applicable only to Clearshield Pro paint protection film installed on automotive applications in the United Kingdom and does not include coverage for any paint finish damage and/or any damage to the film caused by road debris, abrasion and/or scratching.

» HOW TO MAKE A WARRANTY CLAIM

SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected installation before approving a claim. All payments for warranty service will be made to the independent Clearshield Pro dealer who has been authorised by SGSG to perform the warranty service pursuant to the terms identified in this document. SGSG reserves the right to approve the independent Clearshield Pro dealer who will perform the warranty service. To make a warranty service claim it is important to follow these steps:

- 1) Contact your original installing Clearshield Pro dealer to initiate a warranty service claim. If your original installing dealer is not accessible, you may contact the Warranty Service Department so they can assign a dealer at Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard HQ: Avenue Einstein 6 • 1300 Wavre • Belgium Contact address: Karreweg 18 • 9870 Zulte • Belgium Tel: +44 (0)1905-640400 • Email: solargarduk@saint-gobain.com
- 2) To process a warranty claim SGSG needs the following:
 - a) Original warranty certificate, or the detailed information contained in it; and
 - b) Proof of purchase from the installing Clearshield Pro dealer. This information is best provided by keeping a copy of your original invoice/receipt attached to your original clearshield warranty certificate.
- 3) The authorized warranty repair service provider shall submit these materials to SGSG who will authorise the warranty service provider to perform the warranty repair service in case of eligibility of the product to warranty with regard to the terms of this warranty agreement. The warranty service provider must obtain written pre-approval from SGSG before beginning the warranty repair service.
- 4) Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.

5) All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.

6) All warranty repair claim forms must be submitted to SGSG by the authorised warranty repair service provider within forty-five (45) days of completion of the warranty work. For additional warranty claim questions contact:

Saint-Gobain Innovative Materials Belgium SA/NV / Solar Gard
HQ: Avenue Einstein 6 • 1300 Wavre • Belgium
Contact address: Karreweg 18 • 9870 Zulte • Belgium
Postbus 3223 • NL-4800 DE Breda
Tel: +44 (0)1905-640400 • Email: solargarduk@saint-gobain.com

» CLEANING & MAINTENANCE

Do not wash or wax your vehicle until 3 days after Clearshield Pro has been installed. Then, normal washing and waxing is recommended.

» CUSTOMER PLEASE NOTE

In the event that you may ever need to process a Clearshield Pro paint protection film warranty claim, SGSG will need the information contained in Sections "A" through "C" of this document. Please review the document and be sure it is completed by the Clearshield Pro dealer and by you, the customer. WARRANTIES THAT ARE NOT LEGIBLE AND/OR PROVIDE INCOMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS.

LIMITATION OF LIABILITY

THIS LIMITED WARRANTY CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY SGSG AND IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ANY OTHER EXPRESSED OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, EXCEPT TO THE EXTENT THAT APPLICABLE LAW PROHIBITS THE LIMITATION, EXCLUSION OR DISCLAIMER OR ANY SUCH IMPLIED WARRANTIES, REMEDIES OR AGREEMENTS.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG'S SOLE AND EXCLUSIVE OBLIGATION IS TO PROVIDE REPLACEMENT FILM AND PAY FOR REPLACEMENT LABOR SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY. IN NO EVENT SHALL SGSG'S TOTAL LIABILITY ARISING OUT OF THIS LIMITED WARRANTY EXCEED THE COST OF REPLACEMENT PRODUCT AND THE REPLACEMENT LABOR.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE CLEARSHIELD PAINT PROTECTION FILM, INCLUDING BUT NOT LIMITED TO, ANY PROPERTY DAMAGE, THE QUALITY OF THE FILM, THE USE OF THE FILM, ANY DEFECT IN THE FILM OR ANY FAILURE OF THE FILM TO PERFORM AS REPRESENTED OR EXPECTED. SGSG IS NOT LIABLE FOR ANY PAINT FINISH DAMAGE.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. ALSO SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. IN THESE JURISDICTIONS THE ABOVE- IDENTIFIED LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY DEPENDING ON THE STATE OR PROVINCE YOU LIVE IN. THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

WARRANTY CERTIFICATES THAT ARE NOT LEGIBLE AND/OR PROVIDING INCOMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS

» A - CUSTOMER INFORMATION

Vehicle Owner's Name _____
Auto Dealership Name _____
Address _____
City/County/Postal Code _____
Day Phone _____ Customer's Signature _____

» B - DEALER INFORMATION

Installation Date _____
Dealer's Name _____
Business Name _____
Address _____
City/County/Postal Code _____
Phone _____ Dealer's Signature _____

» C - VEHICLE INFORMATION

Year _____ Make _____ Model _____
VIN # (Last 6 digits) _____
Mileage _____

» D - INVOICE AMOUNT

Total Invoice (exclude tax): _____
Sales Tax _____
Total _____

DEALER STAMP BOX