

Clearshield® Pro - Automotive Limited Warranty

	Clearshield Pro Hydro	Clearshield Pro	Clearshield Pro Matte
Dealer Initial Appropriate Box:			
Warranty Period:	10 years	7 years	7 years

Thank you for choosing Solar Gard® Clearshield® Pro paint protection film from Saint-Gobain Solar Gard LLC, (hereinafter referred to as SGSG). In the unlikely event that the Clearshield Pro paint protection film you have purchased should experience yellowing, cracking, crazing, bubbling, peeling, delamination, adhesive failure, or any other failure due to manufacturer's defect, SGSG will provide replacement Product and reasonable labor charges to an authorized warranty servicing dealer. Dealer warranty claim payments are limited to the amount set forth in the SGSG Dealer Warranty Claims Pay-Out Schedule not to exceed the original invoice amount. For purposes of this warranty, the original invoice amount includes the price of the Product and installation labor paid at the time of the initial installation.

This warranty applies to the independent Clearshield Pro dealer who purchases the film from SGSG or who sells the film and/or any individual, company, business or entity that purchased the film from an independent Clearshield Pro dealer. To facilitate warranty claims, Sections "A" through "C" of this document should be completed in a timely manner by the dealer and customer at the time of film installation. CUSTOMER SHOULD RETAIN THIS COMPLETED DOCUMENT WITH PROOF OF PURCHASE.

» SCOPE OF COVERAGE

This 10-year limited warranty period begins on the date the Clearshield Pro paint protection film was installed and coverage is non-transferable. SGSG shall not be liable for any loss, damage, expense or cost caused, directly or indirectly, by:

- 1) Film installation, film application, film care, or cleaning not in accordance with SGSG instructions;
- 2) The quality of the installation
- 3) Non-automotive applications or non-complying film uses; and
- 4) Any other acts, occurrences, defects, faults or damages not associated with the manufacture of Clearshield Pro paint protection film.

This warranty is applicable only to Clearshield Pro paint protection film installed on automotive applications in the United States and does not include coverage for any paint finish damage and/or any damage to the film caused by road debris, accidents, impact, abrasion and/or scratching.

» HOW TO MAKE A WARRANTY CLAIM

Prior to having the warranty claim work done by the independent Clearshield Pro dealer, all

warranty claims must be approved by SGSG. All payments for warranty service will be made to the independent Clearshield Pro dealer who has been authorized by SGSG to perform the warranty service pursuant to the terms identified in this document. SGSG reserves the right to approve the independent Clearshield Pro dealer who will perform the warranty service. To make a warranty service claim it is important to follow these steps:

- 1) All warranty claims must be approved by SGSG prior to commencement of any warranty service for manufacturer's defects.
- 2) Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, contact Solar Gard's Warranty Service Department at solargardwarranties@saint-gobain.com.
- 3) In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
 - a) A copy of this fully completed Warranty agreement.
 - b) Proof of purchase from the installing dealer.
4. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
5. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
6. All warranty repair service claims must be submitted to SGSG by the authorized warranty repair service provider within forty-five (45) days of completion of the warranty work.

For additional warranty claim questions contact: Solar Gard
Warranty Service Department
E-mail: solargardwarranties@saint-gobain.com
Phone 866-572-1922

THIS INFORMATION IS BEST PROVIDED BY KEEPING A COPY OF YOUR ORIGINAL INVOICE (RECEIPT) ATTACHED TO YOUR ORIGINAL CLEARSHIELD PRO WARRANTY CERTIFICATE.

» CLEANING & MAINTENANCE

Do not wash or wax your vehicle until **3 days** after Clearshield Pro has been installed. Then, normal washing and waxing is recommended.

» CUSTOMER PLEASE NOTE

In the event that you may ever need to process a Clearshield Pro paint protection film warranty claim, SGSG will need the information contained in Sections "A" through "C" of this document. Please review the document and be sure it is completed by the Clearshield Pro dealer and by you, the customer. WARRANTIES THAT ARE NOT LEGIBLE AND/OR PROVIDE INCOMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS.

LIMITATION OF LIABILITY

THIS LIMITED WARRANTY CONSTITUTES THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY SGSG AND IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG'S SOLE AND EXCLUSIVE OBLIGATION IS TO PROVIDE REPLACEMENT FILM AND PAY FOR REPLACEMENT LABOR SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY. IN NO EVENT SHALL SGSG'S TOTAL LIABILITY ARISING OUT OF THIS LIMITED WARRANTY EXCEED THE COST OF REPLACEMENT PRODUCT AND THE REASONABLE COST OF REPLACEMENT LABOR.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, ATTORNEY'S FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE CLEARSHIELD PAINT PROTECTION FILM, INCLUDING BUT NOT LIMITED TO, ANY PROPERTY DAMAGE, THE QUALITY OF THE FILM, THE USE OF THE FILM, ANY DEFECT IN THE FILM OR ANY FAILURE OF THE FILM TO PERFORM AS REPRESENTED OR EXPECTED. SGSG IS NOT LIABLE FOR ANY PAINT FINISH DAMAGE.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. ALSO SOME JURISDICTIONS DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS. IN THESE JURISDICTIONS THE ABOVE-IDENTIFIED LIMITATIONS OR EXCLUSIONS, MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY BY STATE OR PROVINCE.

WARRANTY CERTIFICATES THAT ARE NOT LEGIBLE AND/OR PROVIDING INCOMPLETE INFORMATION MAY DELAY PROCESSING OR WARRANTY CLAIMS

» A - DEALER INFORMATION

Installation Date _____
 Product Description _____
 Roll Number _____
 Dealer's Name _____
 Business Name _____
 Address _____
 City/State/Zip _____
 Phone _____ Dealer's Signature _____

» B - CUSTOMER INFORMATION

Vehicle Owner's Name _____
 Auto Dealership Name _____
 Address _____
 City/State/Zip _____
 Day Phone _____ Dealer's Signature _____

» C - VEHICLE INFORMATION

Year _____ Make _____ Model _____
 VIN # (Last 6 digits) _____
 Mileage _____

DEALER STAMP BOX

WHITE: Customer YELLOW: Dealer

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